PAYMENT OF BALANCES IN DECEASED CONSTITUENT"S ACCOUNTS

WITHOUT PRODUCTION OF LEGAL REPRESENTATION

We do not insist on production of succession certificate from the legal heirs of the deceased constituents irrespective of amounts involved. However, banks have been advised by RBI to take such safeguards in settling claims, as they consider appropriate, including obtention of indemnity bond etc. RBI has further clarified, that banks may call for succession certificates from the legal heirs of deceased depositors,

i)

In cases where there are disputes and all legal heirs do not join in indemnifying the Bank,

ii)

In certain other exceptional cases where the Bank has a reasonable doubt about the genuineness of the claimant(s) being the only legal heir(s) of the depositor.

- 2. The Branch Manager / Recommending Authority should satisfy himself by making enquires that there are no other claimants to the assets of the deceased and also that the constituent died intestate and there are no disputes among the claimants and all the claimants sign the Letter of Indemnity.
- 3. Documents to be obtained
- 1) For Aggregate Balances up-to Rs. 50,000/- including uptodate interest.
- a) Declaration on revised "Claim Format" from the claimants.(other than the one who has signed the letter of disclaimer) and one independent witness

- b) Stamped letter of indemnity from the claimants.
- 2. For Aggregate Balances Rs. 50,001/- to Rs 1,00,000/- including uptodate interest.
- a) Declaration on revised "Claim Format" from the claimants.(other than the one who has signed the letter of disclaimer) and one independent witness
- b) Stamped letter of indemnity from the claimants plus one Surety good for the amount or two sureties jointly good for the amount.
- 3. For Aggregate Balances Rs 1,00,001/- and above including uptodate interest.
- a) Declaration on revised "Claim Format" from the claimants.(other than the one who has signed the letter of disclaimer) and one independent witness.
- b) Stamped letter of indemnity from the claimants plus one Surety good for the amount or two sureties jointly good for the amount. Page 2
- c) Affidavit (stamped) from one independent respectable person well known to the deceased family but unconnected with it and acceptable to the Bank.
- 4) Claim Format

Revised "Claim Format" (can also be submitted in vernacular languages) are available at the branches.

REVISED CLAIM FORMAT

To,

Address for correspondence

The Branch Manager,

Shri / Smt / Kum _____

State Bank of India

Pranch		
Branch Address :		
Date :		
Dear Sir,		
Claim for Payment of Balances in t	he account(s) of	
Late Shri / Smt / Kum		(Expired on
)		
I / We advise that Shri / Smt / Kum	n expired on	/* is not traceable since
·*		
2. Late Shri / Smt / Kum		was maintaining a
Savings Bank / Current Account / F	RD Account / TDR / STD	OR etc
acco	ounts in your Branch as	follows:-
No. Nature		
of		
Deposit		
Account No. Amount \$		
Rs Ps		
Date of		
Maturity		
Nature of Liability		
to the Bank, if any		
Amount		

Rs Ps

(d) * The deceased died intestate. We lodge			
(c) * Letter of Administration No	dated		_ issued by
at (C	Copy Enclosed).		
(b) * Succession Certificate dated	granted by t	he Court of	
dated (Copie	s enclosed).		
and a probate granted by the cou	irt of	_ at	
(a) * Will of the late Shri / Smt / Kum		date	ed
named deceased in terms of :-			
3. I / We lodge my / our claim for the above	balances with accru	ed interest of the	above
payment.}			
\$ { The actual amount of claim with accrued	l interest will be wor	ked out on the da	te of
Total Amt (1 to 5)			
(1 to 5)			
Total Amt			
5)			
5)			
4)			
4)			
3)			
3)			
2)			
2)			
1)			
1)			

payment as per the Bank"s rules & discretion.		
{* Strike out if not applicable.} Page 3		
4. We furnish below the required information about t	he deceased & the legal he	eirs in this
regard :-		
(a) Date & Place of Death		
(b) Details of Death Certificate (No., Date, Authority -	- copy enclosed. Original to	be
produced for verification.)		
(c) Permanent Address of the deceased		
(d) Religion		
(e) Which Law of Succession is applicable?		
(Viz. Hindu, Mohamedan etc.)		
(f) Names in full of the parents of the deceased :		
1)		
Father	-	
ii)		
Mother	_	
(g) If parent (s) are living, their ages: I) Father	Years, II) Mother	Years.
(h) Name in full of the widow / widower of the decea	sed Smt / Shri	
Age, (if living) Years.		
(i) Name(s) & age(s) of the living children of the decea	ased :	
I)	Age	Years

II)	Age	Years
III)	Age	Years
V)	Age	Years
i) Name(s) & age(s) of the living Grand Child	ren of the deceased :	
{ Children of only predeceased son or daugh	ter}	
I)	Age	Years
II)	Age	Years
(k) Name(s) & age(s) of living brothers of the	e deceased :	
1)	Age	Years
II)		
(I) Name(s) & age(s) of living sisters of the de		
I)	Age	Years
II)	Age	Years
(m) Name(s) of the Minor(s) & Natural Guard	dian(s) / Legal Guardian(s) of mir	nors amongst
claimants. { if Legal Guardian is appointed, a	copy of the order must be enclo	osed.}
(1) Name(s) of the Minor Claimant(s)		
Date (s) of Birth		
(1)		

(2) Name(s) of the Guardian(s) & Relationship with the Minor Claimant(s) above.	
(I)	
	Page 4
(n) Shri / Smt / Kumi.e. the person furnishing the d	
below / the affidavit (Annexure "B") knows our family for last years & is uncor	nnected with
our family.	
Name(s) in full, address of the heir(s)	
1)	
II)	
III)	
IV)	
V)	
VI)	
VII)	

VIII)
IX)
x)
I know the deceased and his family since last years. I am not related in any manner
whatsoever to the deceased or any of the above mentioned persons nor have I any claim or
interest of whatsoever nature in the estate of the deceased.
Certified that to the best of my knowledge & belief the facts stated above are true &
correct.*
Name in full & Address of the person
Signing the declaration

Place & Date
Signature with date
(To be signed by an independent respectable person well known to the deceased
person's family but unconnected with it and acceptable to the Bank.)*
*(Where the amount of the claim for balances exceeds Rs one lakh, the person
furnishing the declaration will have to execute an affidavit as per the format enclosed
COS 539 (Annexure – B) before a "Judge / Magistrate / Notary" instead of the
declaration. The affidavit will be stamped according to the Stamp Act in force in the
respective State.)

(o) * Names and ages of the claimants who propose to execute the Letter of Disclai	mer :-
NAME	
AGE (Years)	
1)	
II)	
III)	
IV)	
V)	
VI)	
VII)	
VIII)	
(p) * A Letter of Disclaimer as per Annexure – A duly stamped & executed is enclose	
* {Strike out if not applicable.}	
(q) We propose the following surety (ies):	
{ No surety required for amounts up-to Rs 10,000/-}	
1)	
Name & address: Shri / Smt / Kum	
Pa	age 5
II)	
Name & Address: Shri / Smt / Kum	
{The detailed information on the sureties, to arrive at their worth, is to be furnished	d in a
separate form Annexure – I. Sureties, who are the relatives of the deceased, may be	е

accepted, provided they are not directly involved as claimants and are considered individually

or jointly good for the amount involved. If	one surety is considered good for the amount by
the Bank, second surety is not necessary. T	he sureties have to sign the Letter of Indemnity
as per format enclosed (COS 540 Annexure	e – C). The Letter of Indemnity will be stamped
according to the Stamp Act in force in the i	respective State.}
(I / We declare that the facts stated above	are true and correct to the best of my / our
knowledge and belief.)	
Signature (s) of the claimant (s) who will re	ceive the amount.
1)	
II)	
III)	
IV)	•
V)	
VI)	•
Place Dat	te
{ To be signed by all the claimants other th	an those who have relinquished their right
in the property by furnishing a " Letter of D	Disclaimer" as per the format enclosed
(Annexure – A) and will be stamped accord	ling to the Stamp Act in force in the
respective State.}	

(Please note that the claimants will have to sign the receipt for having received the claim

amount.)

Encl: As above

{ Note: The Bank is not responsible for any delay in disposal of the claim due to lack of full particulars furnished in this application and may insist on calling for a Legal Representation in case there are disputes among legal heirs & all of them do not join in indemnifying the Bank (Or give letter of disclaimer) or where the Bank has reasonable doubt about the genuineness of the claimant(s) being the only heir(s) of the deceased customer.}

If the space provided is insufficient, please use additional sheet.

FOR OFFICE USE

Report of the Recommending Authority:-

I have made necessary inquiries about the claim made by the claimants & satisfied that the claim can be settled. The sureties are waived (Amounts up-to Rs. 10,000/-)* / Surety (ies) offered are acceptable as per Bank"s extant instructions.* All the necessary documents have been obtained. The claim may be paid to the claimants.

*(Strike out if not applicable)

Any other remarks :			
Place :			
	_		
Date :			

Signature with date	
Name & Designation	
(Recommending Authority)	
Sanctioned & Control Return sent on	٦
Place :	
Date :	
Signature with date	
Name & Designation	
(Sanctioning Authority)	
Disbursement & Record	
Amount paid by banker's cheque No.	o dated for Rs
(Rupees	
	and receipt obtained as per sanction
No dated	Documents kept in Branch Documents vide
item No page No	_ .
Place :	
Date :	
Signature with date	
Name & Designation	
(Disbursing Authority)	
(Where the Recommending Authority	ty & Sanctioning Authority is same, he should sign in both
the capacities.)	
NOTE	

For detailed instructions, please refer to S&P Cir No. 16 of 2000-2001 for affixing stamp duty on Letter of Indemnity on form COS 540. A Letter of Indemnity on form COS 540 is to be stamped as an agreement. A Letter of Indemnity need not ordinarily be attested provided the executants attends the Bank personally or his signature is on record with the Bank. It will have to be stamped as an Indemnity Bond if attested by a witness. Page 7

2)

Where the executants / signatories of the documents are residents in different places / states the guidelines advised by Law Department should be followed: "The section 17 of the Indian Stamp Act, 1899 provides that all instruments chargeable to the duty and executed by any person in India shall be stamped before or at the time of execution. "Execution" here means "Signature". The chargeable even is the execution of the instrument. Section 19A added locally in various States provides for payment of difference in duty, if any, in accordance with the rates in force in those States. In other words, in such case, the instruments to be executed may be stamped according to the applicable laws of the first person signing the documents and if the rate of duty payable in the another State where the executant resides in higher, the instrument may be further stamped (Adhesive Stamps) with the difference in duty. However, if the rate is same or lower, it will not be required to be further stamped. In the alternative, the instrument may be stamped with the highest duty chargeable on the instrument at the time of execution by the first signatory of the instrument / document."

Annexure – A	
(To be duly stamped as per the	
Stamp Act applicable to the State	
LETTER OF DISCLAIMER	
The Branch Manager / Chief Manager / Asstt, General Manager	
State Bank of India	
Dear Sir,	
* Account No	
in the name of Shri / Smt. / Kum.	
Balance Rs	
With reference to the above account(s), I / We the following legal heirs of the late	e Shri / Smt.
/ Kum (Name of the deceased account hold	er) have to
advise that we have no interest in the above assets and as such we have no objec	tion to your
paying the balance amount lying in the above account(s) with you in the name of	the aforesaid
Shri / Smt. / Kum (name of the deceased account ho	older) to Shri
/ Smt. / kum.	
1.	
2.	
3.	

4.

5.	
6.	
7.	
8.	
Such delivery of the payment of the balance in the above account(s) would be cor	npletely
binding on us an we will not question the Bank's action in so doing if any proceed	ings. I /
We also undertake to bind ourselves, our heirs and legal representatives not to re	voke the
declaration made herein.	
Sr. No.	
Name(s) of the Claimants	
Age	
Signature	
1.	
2.	
3.	
4.	

5.	
6.	
7.	
8.	
Signed before me	
This day of	
(Notary Public / Magistrate)	
* fill in here the type of account viz. S.B. /	R.D. Term Deposit, Current etc.
seal Page 9	
Form COS 539	
Annexure – B	
(To be duly stamped as per the	
Stamp Act applicable to the State)	
AFFIDAVIT	
I / We (1)	Son of
	and (2)
Son of	_ residing at (1)
And (2)	do hereby make oath* / solemnly affirm and say as
follows :-	
That Shri / Smt. / Kum.	

(Name of the deceased)
(hereinafter referred to as "the deceased") died intestate on a
That we know the deceased and his family since the last years.
3.
That at the time of his death the deceased left surviving him the following persons who
according to the law by which they are governed, are the only legal heirs of the deceased
entitled to succeed to the estate of the deceased on an interstate succession:-
Name
Age
Relationship with
The deceased
(i)
(ii)
(iii)
(iv)
(v)
(vii)
(viii)
(ix)
(x)
4.

That we are not related in any manner whatsoever to the deceased or any of the above mentioned persons nor have we any claim or interest of whatsoever nature in the estate of

the deceased.
5.
That we are informed and we verify believe that the deceased has left certain deposits* /
assets with the State Bank of India Branch, to which the abovementioned
persons are entitled to claim.
6.
That we are making this solemn declaration sincerely and conscientiously believing the
same to be true and with full knowledge that it is on the strength of this declaration that
the State Bank of IndiaBranch, has agreed at our request to make payment of
the amounts of the deposits / to deliver the assets to the abovementioned persons without
insisting on production by them of a grant of legal representation to the estate of the
deceased from a competent Court.
Sworn* / Solemnly affirmed
1
At this
Day of in the
2
Presence of
Before me
* (Delete whichever is inapplicable)
Judge / Magistrate / Notary
SEAL Page 10
Form COS 540

Annexure – C

(To be duly stamped as per the	
Stamp Act applicable to the State)	
LEETER OF INDEMNITY	
(Letter of Indemnity with respect to payment of Balance in the	Deceased Constituents' Account
without Production of Legal Representations)	
To,	
The Branch Manager / Chief Manager / Asstt, General Manager	
State Bank of India	
IN CONSIDERATION of your paying or agreeing to pay us,	
Insert here the	
1)	
Name(s) of the	
2)	
claimants	
3)	
4)	
5)	
6)	
The sum of Rupees	standing at the
credit of Savings bank / Current / R.D. Account No. etc	with your bank in the name of
Shri / Smt. / Kum	since deceased, without
production of Letters of Administration or a Succession Certifica	ate to his / her estate or a Certificate
from the Controller of Estate Duly to the effect that estate duly	has been paid or will be paid or none is
due we,	
Insert here the	

1)
Name(s) of the
2)
Surety(ies)
do hereby for ourselves and our heirs, legal representatives executors and administrators, jointly and
severally UNDERTAKE AND AGREE to indemnify you and your successors and assign against all
claims, demands, proceedings, losses, damages, charges and expenses which may be raised against or
incurred by you by reasons or in consequence of your having agreed to pay / or paying me / us the said
sum as aforesaid.
Signed, Sealed and delivered
By the above named on this
Day of two thousand

SIGNED AND DELIVERED by
The above named
1 3
4 5 6
(heirs / claimants of the deceased)
SIGNED AND DELIVERED by
The above named
12
(Sureties)