

(With effect from Academic Year 2019-20)

Credits: 04

## M. Com. SEMESTER – I

#### **COMPULSORY PAPERS:**

Paper No. 101: Marketing Management

Total Marks:100 MarksSemester End Examination:70 MarksInternal Evaluation:30 Marks

**Objective:** The objective of this course is to facilitate understanding of the conceptual framework of marketing and its applications in decision making under various environmental constraints.

UNIT DETAILED MARKS/WEIGHT

#### Unit-1

#### **Introduction:**

Concept, nature & Importance of Marketing.

Marketing concept & its evolution. Development of Marketing concept- Marketing Management

## **Pricing:**

Meaning & Objectives of Pricing Decisions, Factors affecting Pricing Decisions, Costoriented, Demand Oriented and Competitive Oriented Pricing, Pricing Policies & Strategies Market Segmentation:

Concept-Basis for Market Segmentation, Consumer Products & Industrial Products,

Market Segmentation Process and Market – Targeting

18+ 07 = 25

#### Unit-2

## **Buyer Behaviour:**

Importance, Models, Factors affecting Buyers Behaviour, Consumer V/s Organisational Buyers, Market Segmentation & Positioning, Consumers' Decision Making Process

### **Marketing Environment:**

Marketing System- Macro & Micro Environment and their impact on Marketing

Decision Process

18+ 07=25

## Unit-3

### **Market-Measurement and Demand Forecast:**

Meaning & Importance, Market Measurement, Market Demand Concept, Methods, Estimating Present and Future Demand

## **Marketing Strategies:**

Meaning, Formulation of Strategic Planning & Process, Marketing Strategies. 17+ 08 = 25

#### Unit-4

### **Product & Product Mix Decisions:**

Product-Meaning & Classification, Product Mix Decisions, Product Line Decisions & Product Decisions, Brand Decisions, Packaging & Labeling Decisions and Consumer Service Decisions.

**Product Life-Cycle:** Concept & Strategies for Product Life Cycle, Marketing Strategies during various stages.



(With effect from Academic Year 2019-20)

## **New Product Development (Product Innovation):**

Concept, Classification of new products, New Product Development Process, Consumer Adoption Process

17 + 08=25

## **Break up of Continuous Internal Evaluation:**

Test 15 Marks
Assignment/Presentation 10 Marks
Seminar/Attendance 05 Marks
TOTAL 30 Marks

## Reference Text- Books/ Additional Reading:

- 1. Kotler, Philip and Gary Armstrong: Principles of Marketing, Prentice Hall, New Delhi.
- 1. Kotler, Philip: Marketing Management-Analysis, Planning, Implementation and Control, Prentice Hall, New Delhi.
- 2. Majumdar, Ramanuj: Product Management in India, Prentice Hall, New Delhi.
- 3. Me Carthy, E. Jenome and William D., Perreault Jr: Basic Marketing: Managerial Approach, Richard D.Irwin, Homewood, Illinois.
- 4. Ramaswamy.V.S and Namakumari.S: Marketing Management, MacMillan India, New Delhi.
- 5. Srinivasan, R: Case Studies in Marketing: The Indian Context, Prentice Hall, New Delhi.
- 6. Stanton, William J., and Charles Futrell: Fundamentals of Marketing; McGraw Hill Publishing Co., New York.
- 7. Still, Richard R, Edward W, Cundiff and Norman A.P. Govoni: Sales Management: Decisions, Strategies and Cases, Prentice Hall, New Delhi.



(With effect from Academic Year 2019-20)

Credits: 04

Paper No. 102: Managerial Economics

**Objective:** This course develops managerial perspective to economic fundamentals as aids to decision making under given environmental constraints.

UNIT	DETAILED	TEACHING HOURS	MARKS / WEIGHT
Unit-1	Introduction of Managerial Economics: Definition, Managerial economics and economic theory, managerial economics and decision sciences- types of business decisions-objectives of the firm – Functions, Role and responsibilities of a managerial economist-Economic concepts and principles in managerial decision analysis		18 + 08 =26
Unit-2	Theory of production - The concept of production function- short and long run production function-cobb- Douglas production function-Estimation of production functions- Production function through Iso-quants - iso cost line- Economic Region of production-Expansion path- Managerial uses of production function,		18 + 07 =25
Unit-3	Price Determination and Pricing Practices: Concept, characteristics and price determination under perfect competition Concept, characteristics and price determination under monopoly Concept, characteristics and price determination under imperfect competition, Mark-up Pricing-Meaning of price discrimination and degrees of price Discrimination-Multiple product pricing-transfer Pricing-Sales maximization model of oligopoly firm		17+ 08 =25
Unit-4	Game Theory: Cooperative and Non-cooperative games-Dominant strategy-Nash equilibrium-Comparison between Dominant strategy and Nash equilibrium- Neumann-Morgenstern game theory-equilibrium point- critical appraisal of Maximin strategy- The prisoner's dilemma and oligopoly theory.		17+ 07 =24

## **Internal Evaluation:**

Test: 15 marks
Assignment/Presentation: 10 Marks
Seminar/ Presence of students: 05 marks
TOTAL 30 Marks

## Reference / Text- Books/ Additional Reading:

1. Baumol, William J: Economic Theory and Operations Analysis, Prentice Hall, London.



(With effect from Academic Year 2019-20)

- 2. Baya, Michael R: Managerial Economics and Business Strategy, McGraw Hill Inc.New York.
- 3. Chopra, O.P: Managerial Economics, Tata McGraw Hill, Delhi.
- 4. Dean, Joel: Managerial Economics, Prentice Hall, Delhi.
- 5. Dholakia, R.H. and A.L. Oza: Micro Economics for Management Students, Oxford University Press, New Delhi
- 6. Eaton, B.Curtis and Diane Faton: Micro Economics, Prentice Hall, New Jersey.
- 7. Gough, J. and S. Hills: Fundamentals of Managerial Economics, MacMillan London.
- 8. Haynes, W.W., V.L. Mote and S. Paul: Managerial Economic Analysis and Cases, Prentice Hall India, Delhi
- 9. Petersen, H. Craig and W. Cris Lewis: Managerial Economics, Prentice Hall, Delhi.
- 10. Salvatore, Dominick: Managerial Economics in a Global Economy, McGraw Hill, New York.
- 11. Varian, H.R: International Microeconomics: A Modern Approach, East West Press, New Delhi
- 12. Varshney RL and Maheshwari KL: Managerial Economics; Sultan Chand and Sons, New Delhi.
- 13. Dwivedi DN: Managerial Economics, Vikas Publishing House, New Delhi.
- 14. Adhikary M. Business Economics, Excel Books, New Delhi



(With effect from Academic Year 2019-20)

M. Com. SEMESTER – II

**COMPULSORY PAPERS:** 

Paper No. 201: Business Management Credits: 04

Total Marks:100 MarksSemester End Examination:70 MarksInternal Evaluation:30 Marks

**Objectives:** This course is to help students understand the framework of business management.

UNIT DETAILED MARKS / WEIGHT

#### Unit-1

## **Nature of Management & Organizational Change:**

Concept of Management, Importance of management, Nature of
Organizational change, Factors in Organizational change, planned change (process), Human
response to change, Role of change agents

18+ 07=25

#### Unit-2

## **Social and Ethical Issue in Management:**

Social responsibility of manager, Arguments for and against social responsibility,

Approaches for measuring social performance, Operation of Social responsibility in India,

Ethical issues in Management-concepts & Need for ethics in management

18 + 07=25

### Unit-3

### **Conflict and Coordination:**

Concept, Functional and dysfunctional aspect of conflict, Individual level and Interpersonal Conflict, Conflict Management, Need for coordination, Techniques of effective coordination

17+08=25

#### Unit-4

## **Communication:**

Concept, Elements of communication process, Communication symbols- Oral, Written, Nonverbal, Communication network, Barriers in Communication, Steps for making communication effective

## **Management Information System:**

Concept, Characteristics of information, Information system, MIS services,
Implementing an MIS, Organizational impact of information system,
Limitations of Information systems

17+ 08=25

## **Reference / Text- Books/ Additional Reading:**

- 1. L.M. Prasad, Principles and Practice of Management, Sultan Chand & Company
- 2. Gene Burton & Manab Thakur, Management Today- (Principles and Practice)



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M. Com. SEMESTER – II

**COMPULSORY PAPERS:** 

Paper No. 202: Business Environment Credits: 04

Total Marks:100 MarksSemester End Examination:70 MarksInternal Evaluation:30 Marks

**Objectives:** This course develops ability to understand and scan business environment in order to analyse opportunities and take decisions under uncertainty.

UNIT	DETAILED	TEACHING HOURS	MARKS / WEIGHT
Unit-1	Business and it's Environment:  Nature of Business, Scope of Business, Characteristics of Today's Business, Dynamics of modern Business, Goals of Business, critics of business - Concept of Business Environment, Micro and Macro environment - Competitive analysis and strategic management.		18 + 08 =26
Unit-2	<b>Economic Environment</b> - Analysis of major economic indicators - Economic growth rate (agriculture, industry and service sectors), price trends and inflation, savings and investment, Definition and objectives of public sector units-Growth, Role, Performance and problems of public sector units-WTO and critical review of the working of WTO-concept, nature and reasons of FDI		18 + 07 =25
Unit-3	Macro policies and MNC's  Planning in India - Review of last five year plans. The recent industrial policy and changes made in it, monetary policy, fiscal policy. exim policy, MNCs-Growth, reasons and critical appraisal of MNCs		17+ 08 =25
Unit-4	Demographic environment and its importance - Analysis of different demographic factors - Falling Births rate and Changes its structure- Demographical transition and demographic dividends, Migration and ethnic aspects. Latest Population policy		17+ 07 =24

## **Internal Evaluation:**

Test: 15 marks
Assignment/Presentation: 10 Marks
Seminar/ Presence of students: 05 marks
TOTAL 30 Marks

Reference / Text- Books/ Additional Reading:



(With effect from Academic Year 2019-20)

- 1. Business Environment (Text and cases): By: Francis Cherunilam. Himalaya Publishing House Private Limited. 18th Revised Edition, 2008
- 2. Essentiale of Business Environment: By. K.Ashwathappa, Himalaya Publishing House Private Limited 10th Edition, 2008..



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M. Com. SEMESTER – III

**COMPULSORY PAPERS:** 

Paper No. 301: Financial Decisions

Credits: 04

Total Marks:100 MarksSemester End Examination:70 MarksInternal Evaluation:30 Marks

**Objective:** The objectives of this course is to facilitate understand of the conceptual framework of financial management and its applications under various environmental constraints.

UNIT DETAILED MARKS/WEIGHT

#### Unit-1

### **Financial Management:**

Meaning, nature and scope of finance; Financial goal - profit vs. wealth maximisation; Finance functions - investment, financing and dividend decisions.

## **Capital Budgeting:**

Nature of investment decisions; Investment evaluation criteria - net present value, internal rate of return, profitability index, payback period, accounting rate of return; NPV and IRR comparison; Capital rationing; Risk analysis in capital budgeting.

18 + 07 = 25

#### Unit-2

## **Cost of Capital:**

Meaning and significance of cost of capital; Calculation of cost of debt, preference capital, equity capital and retained earnings; Combined cost of capital (weighted); Cost of equity and CAPM.

## **Operating and Financial Leverage:**

Measurement of leverages; Effects of operating and financial leverage on profit; Analysing alternate financial plans; Combined financial and operating leverage.

18 + 07 = 25

### Unit-3

## **Capital Structure Theories:**

Traditional and M.M. hypotheses – without taxes and with taxes; Determining capital structure in practice.

### **Dividend Policies:**

Issues in dividend decisions, Walter's model, Gordon's model, M-M hypothesis, dividend and uncertainty, relevance of dividend; Dividend policy in practice; Forms of dividends; Stability in dividend policy; Corporate dividend behaviour.

17 + 08 = 25

## Unit-4

### **Management of Working Capital:**

Meaning, significance and types of working capital; Calculating operating cycle period and estimation of working capital requirements; Financing of working capital



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and norms of bank finance; Sources of working capital; Factoring services; Various committee reports on bank finance; Dimensions of working capital management. Management of cash, receivables and inventory

17 + 08 = 25

### **Internal Evaluation:**

Test: 15 marks
Assignment/Presentation: 10 Marks
Seminar/ Presence of students: 05 marks
TOTAL 30 Marks

## Reference / Text- Books/ Additional Reading:

- 1. Bhattacharya, Hrishikas: Working Capital Management: Strategies and Techniques, Prentice Hall, New Delhi.
- 2. Brealey, Richard A and Steward C. Myers: Corporate Finance, McGraw Hill, Int. Ed., New York.
- 3. Chandra, Prasanna: Financial Management, Tala Me Graw Hill, Delhi.
- 4. Hampton, John: Financial Decision Making, Prentice Hall, Delhi.,
- 5. Pandey, I.M: Financial Management, Vikas Publishing House, Delhi.
- 6. Van Home, J.C. and J.M Wachowicz Jr.: Fundamentals of Financial Management, Prentice-Hall, Delhi.
- 7. Van Home, James C: Financial Management and Policy, Prentice Hall, Delhi.
- 8. Pinches, George E: Essentials of Financial Management; Harper and Row, New York.
- 9. Khan MY, Jain PK: Financial Management; Tata McGraw Hill, New Delhi.
- 10. Archer, Stephen, H., Choate G Marc, Racette, George; Financial Management; John Wiley, New York
- 11. Block, Stanley B, Geoffrey A Hilt: Foundations of Financial Management; Richard D. Irwin, Homewood, Illinois.



(With effect from Academic Year 2019-20)

M.Com. SEMESTER – III

**COMPULSORY PAPERS:** 

Paper No. 302: (Organisational Behaviour) Credits: 04

Total Marks:100 MarksSemester End Examination:70 MarksInternal Evaluation:30 Marks

**Objective:** The objective of this course is to help students understand the conceptual framework of management and organisational behavior.

UNIT DETAILED MARKS / WEIGHT

#### Unit-1

## **Schools of Management Thought:**

Scientific, process, human behavior and social system school; Decision theory school; Quantitative and system school; Contingency theory of management; Functions of a manager.

## **Managerial Functions:**

Planning- concept, significance, types, organizing concept, principles, theories, types of organizations, authority, responsibility, power, delegation, decentralization, staffing, directing, coordinating, control nature, process and techniques.

18 + 07 = 25

## **Unit-2** Organisational Behavior:

Organisational behavior concept and significance, relationship between management and organizational behavior, emergence and ethical perspective, attitude, perception, learning, personality, transactional analysis

## **Group Dynamic and Term Development:**

Group dynamic definition and importance, types of groups, group formation, group development, group composition, group performance factors, principle-centered approach to team development 18 + 07=25

### **Unit-3 Motivation:**

Process of motivation, theories of motivation need hierarchy theory, theory X and theory Y, two factor theory, Alderfer's ERG theory, McCleland's learned need theory Victor Vroom's expectancy theory, Stacy Adams equity theory.

## Leadership:

Concept, Leadership styles, Theories trait theory, behavioral theory, Fielder's contigency theory, Harsey and Blanchard's situational theory, Managerial grid, Likert's four systems of leadership 17 + 08=25

## **Unit-4** Organisational Conflict:

Dynamic and management, Sources, patterns, levels and types of conflict, Traditional and modern approaches to conflict, Functional and dysfunctional organizational conflict, Resolution of conflict.



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## **Interpersonal and Organisational Communication:**

Concept of two-way communication, Communication process, Barriers to effective communication, Types of organisational communication, Improving communication, Transactional analysis in communication.

## **Organisational Development:**

Concept, Need for change, resistance to change, Theories of planned change,
Organisational diagnosis, OD intervention.

17+ 08=25

### **Internal Evaluation:**

Test: 15 marks
Assignment/Presentation: 10 Marks
Seminar/ Presence of students: 05 marks
TOTAL 30 Marks

## Reference / Text- Books / Additional Reading:

- 1. Griffin, Ricky W: Organisational Behavior, Houghton Mifflin Co., Boston.
- 2. He'lreigel, Don, John W. Slocum, Jr., and Richard W. Woodman: Organizational Behavior, South Western College Publishing, Ohio.
- 3. Hersey, Paul, Kenneth H. Blanchard and Dewey E. Johnson: Management of Organisational Behaviour:
- 4. Utilising Human Resources, Prentice Hall, New Delhi
- 5. Ivancevich; John and Micheeol T.Matheson: Organisational Behaviour and Management, Business
- 6. Publication Inc., Texas.
- 7. Koontz, Haroid, Cyril O'Donnell, and Heinz Weihrich: Essentials of Management, Tata McGraw-Hill, New Delhi
- 8. Luthans, Fred: Organizational Behaviour, McGraw-Hill, NewYork.]
- 9. Newstrom, John W. and Keith Davis: Organizational Behavior: Human Behavior at Work, Tata McGraw-Hill, New Delhi
- 10. Robbins, Stephen P, and Mary Coulter: Management, Prentice Hall, New Delhi.
- 11. Robbins, Stephen P: Organizational Behavior, Prentice Hall, New Delhi.
- 12. Steers, Richard M. and J. Stewart Black: Organizational Behavior, Harper Collins College Publishers, NewYork.
- 13. Sukla, Madhukar: Understanding Organisations: Organisation Theory and Practice in India, Prentice Hall, Now Delhi.



(With effect from Academic Year 2019-20)

Credits: 04

M. Com. SEMESTER – IV

#### **COMPULSORY PAPER**

Paper No. 401: Strategic Management

Total Marks:100 MarksSemester End Examination:70 MarksInternal Evaluation:30 Marks

**Objective:** The objective of this course is to enhance the decision making abilities of students in situations of uncertainty in a dynamic business environment.

UNIT DETAILED MARKS / WEIGHT

## **Unit-1 Concept of Strategy:**

Defining strategy, levels at which strategy operates; Approaches to strategic decision making; Mission and purpose, objectives and goals; Strategic business unit (SBU); Functional level strategies.

## **Environmental Analysis and Diagnosis:**

Concept of environment and its components; Environment scanning and appraisal; Organisational appraisal; Strategic advantage analysis and diagnosis; SWOT analysis.

18 + 07 = 25

## **Unit-2** Strategy Formulation and Choice of Alternatives:

Strategies, modernisation, diversification, integration; Merger, take-over and joint strategies; Turnaround, divestment and liquidation strategies; Process of strategic choice- industry, competitor and SWOT analysis; Factors affecting strategic choice; Generic competitive strategies- cost leadership, differentiation, focus, value chain analysis, bench marking, service blue printing. 18 + 07=25

## **Unit-3** Functional Strategies:

Marketing, production/ operations and R&D plans and policies.

Functional Strategies: Personnel and financial plans and policies. 17 + 08=25

## **Unit-4 Strategy Implementation**:

Inter-relationship between formulation and implementation; Issues in strategy implementation; Resource allocation

### **Strategy and Structure**:

Structural considerations, structures for strategies; Organisational design and change.

### **Strategy Evaluation:**

Overview of strategic evaluation; Strategic control; Techniques of strategic evaluation and control.. Global Issues in Strategic Management 17 + 08=25



(With effect from Academic Year 2019-20)

## **Internal Evaluation:**

Test: 15 marks
Assignment/Presentation: 10 Marks
Seminar/ Presence of students: 05 marks
TOTAL 30 Marks

## Reference / Text- Books / Additional Reading:

- 1. Bhattachary, S.K. and N. Venkataramin: Managing Business Enterprises: Strategies, Structures and Systems, Vikas Publishing House, New Delhi.
- 2. Budhiraja, S.B. and M.B.Athreya: Cases in Strategic Management, Tata McGraw Hill, New Delhi.



(With effect from Academic Year 2019-20)

## M.Com. SEMESTER - IV

#### **COMPULSORY PAPER**

Paper No. 402: Research Methodology in Commerce Credits: 04

Total Marks: 100 Marks
Semester End Examination: 70 Marks
Internal Evaluation: 30 Marks

**Objective**: The purpose of this course is to enable students learn the process and techniques of

research.

UNIT DETAILED MARKS/WEIGHT

**Unit-1** Research Methodology:

Introduction, Meaning, Importance, Types, Research methods and methodology,

Research process

**Research Problem:** Defining the research problems, what as research problem?

Selecting the problem, Necessity of Defining the Research Design, Technique involved

in detaining a problem. **18+07=25** 

**Unit-2 Research Design:** Meaning, Needs, Features, Different research

design exploratory, descriptive and experimental design. 18 + 07=25

**Unit-3 Measurement and Scaling Techniques:** Measurement in research

Measurement Scale, Sources of error in measurement, test of Sound measurement, scaling, meaning of scaling, scale classification, Bases, Important Scaling Techniques.

17 + 08 = 25

**Unit-4 Interpretation and Report Writing:** 

Meaning of Interpretation, Why interpretation? Precaution Interpretation, Report Writing, Different Steps in Writing reports; Types of Report, Oral Presentation, Precaution for Writing Research Report.

17 + 08 = 25

#### **Internal Evaluation:**

Test: 15 marks
Assignment/Presentation: 10 Marks
Seminar/ Presence of students: 05 marks
TOTAL 30 Marks

## **Reference / Text- Books / Additional Reading:**

- 1. Kothari, C.R.: Research Methodology; Methods and Techniques, Wiley Eastern Limited, New Delhi.
- 2. Thanulingom N.: Research Methodology; Himalaya Publishing Hours, New Delhi.
- 3. Michael, V.P.: Research Methodology; Himalaya Publishing Hours, New Delhi.
- 4. Sadhu A.N. & Singh Amarjit Research Methodology in Social Sciences, Himalaya Publishing Hours, New Delhi.
- 5. Krishna swami, O.R., Methodology and Research in Social Sciences, Himalaya Publishing Hours, New Delhi.