

# Help Manual

How to pay Energy Bills Online

# Step 1 - See your energy Bill Online

1. Put the Consumer ID or Account Number as mentioned on the Bill
2. Select Division
3. Click on Search Your Bill

Or


1. Put the consumer ID or Account Number as mentioned on the bill
2. Select Division
3. Select Sub Division
4. Click on Search Your Bill

# Fig. 1

Browser address bar: bsebbills.org https://bsebbills.org

Browser tabs: about:blank

Bihar State Electricity Board

 **SEARCH BILLS**

At present payments are accepted through Canara Bank Debit Card Only

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**Bill Search (L/T)**

Please enter your consumer-id or account-number and the supply division/sub-division.

Consumer Id

Enter Consumer ID →

OR

Account Number

Enter Account Number →

Division

Select Division →

Sub Division

Select Sub Division →

Click to Search Bill →

**Bill Search (H/T)**

Consumer Id

Your Region

Select Region

# Step Two – Pay your Bill Online

1. After Clicking on Search your bill details will be displayed. You can
  - Print the displayed bill
    - Click on Print as shown in Fig. 2
  - Pay Online through Canara Bank Debit Card
    - Click on Pay Now Button as shown in Fig. 2

# Fig. 2

Browser: bsebbills.org https://bsebbills.org

BIHAR STATE ELECTRICITY BOARD

ENERGY BILL

Book No : Click to Print

Electric Supply Division Electric Supply Division Patna City Bill for 7-2011

Account No. 387451 Date of Billing 23/09/2011

Name & Address SRI BINOD KASAD S/O BAIJENDRA KUMAR SINGH

ROUTE NO. k6-33108105

Meter No. / Capacity 072074 / 10

Tariff

Multiplying Factor 1.00

Connected Load 1.00KW

Present Reading as on 983

Past Reading 983

Difference: 0

Units Consumed: 0

Units Billed: 40

Customer Details

Arrear

	Rs. Ps
(i) Energy Arrear -	344.29
(ii) D.P.S. -	0.00
Sub Total :	344.29

Current Bill

(i) D.P.S For current month	5.16
(ii) Fixed/ Misc. Charge	0.00
(iii) Energy Charge	100.00
(iv) Electricity Duty	6.00
(v) Meter Rent	0.00
(vi) SCHP surcharge	0.00
(vii) Fixed Charges	45.00
(viii) ELCB Charges	
(ix) Fuel Charges	193.05
(x) Other surcharge	
Sub Total :	349.21
Gross Total :	693.50

Rebate Allowed 4.00

Payable ( ) 689.50

Payable ( ) 693.50

Payable after 18/10/2011 703.90

Bill Amount Details

Print Pay Now

Click to make online payment through Canara Bank

# Canara Bank Payment Steps – Confirm amount to be paid

1. A pop-up window will appear as shown in Fig. 3
  - Fill the amount you want to pay
    - Full or Partial as you may like
2. Click on Pay button.
3. You will be redirected to Canara Bank's online payment site, as shown in Fig. 4

# Fig. 3

**BIHAR STATE ELECTRICITY BOARD**

**ENERGY BILL**

Book No : 1331 Consumer Id : 41230

CHEQUES AND DRAFTS IN FAVOUR OF "B.S.E.B. PATNA"

Electric Supply Division Electric Supply Division Bill for 7-2011 Bill Id 4822581

Account No.

Name & Address

ROUTE NO.

Meter No. / Capacity  
Tariff  
Multiplying Factor  
Connected Load

Present Reading as on  
Past Reading  
Difference:  
Units Consumed :  
Units Billed :

**Choose your payment gateway**

**Pay using Credit/Debit Card or Netbanking**

Online Payment facility is only for Canara Bank customers

Your total payment due today is Rs 694

Pay Amount : Rs 4

**Pay**

**1. Enter the amount you want to pay Full or Partial**

**2. Click**

**Cancel**

Sub Total :	349.21
<b>Gross Total :</b>	<b>693.50</b>
Rebate Allowed	4.00
Payable Upto 08/10/2011	689.50
Payable Upto 18/10/2011	693.50
Payable after 18/10/2011	703.90

# Online Payment Through Canara Bank Debit Card – Enter Details

- Confirm the amount
- Enter Card Details, please refer Fig. 4
- Enter the Characters as displayed
- Click on Submit





# Fig. 4

Portal Payment

fssnet.co.in https://securepg.fssnet.co.in/pgway/gateway/payment/payment.jsp?PaymentID=9593270321812900

WELCOME TO CANARA BANK PAYMENT GATEWAY

 VERIFY ▶

 Click to Validate

**Billing Information**

Merchant	BSEB
Website	https://www.bsebbills.org
Amount	Rs 4.00
Track ID	bd6a0158efbfd55efbfd55efbfd4f77efbfd

Total Amount to be deducted

**Payment Information**

☒ Card Details

Card Number

Valid From / Expiration Date

Cardholder's Name

PIN

Enter the characters visible in the box below

1 7 W D 2

Confirm all the detail & click on submit

Submit Cancel

# Payment Confirmation – Receipt Generation

- After successful payment completion you will be redirected to BSEBBill's site. You can
  - See the complete transaction details
  - Print the Receipt

Refer Fig. 5

# Fig. 5

The screenshot displays a web browser window with the URL `localhost:8080/billcenter//online-payment/paymentComplete/4b3425026660efbfb0aefbfb11efbfbdefbfb`. The page header includes the Bihar State Electricity Board logo and name. A left sidebar contains a menu with links: Home, Overview, Our IT Vision, FAQ, Public Grievance, Online Billing, Power Bulletin, Tender Publication, Phone Directory, and Notice Board. The main content area shows a successful payment confirmation for a counter code of 'Electric Supply Division New Capital'. A green box highlights the payment details: Money Receipt: ON00103, Date: 03-08-2011, Account Number: 408749, Bill Reference Number: 20110564437, and Bill Date: 10-07-2011. A yellow box labeled 'Payment Details' points to this green box. Below, the receipt text states: 'Recieved from Sri/Smt **SRI RAJESH RANJAN** the sum of Rs. 100.00 (one hundred)'. A green 'Print' button and a yellow box labeled 'Click to print Reciept Details' are shown, with a red arrow pointing from the yellow box to the 'Print' button.

localhost:8080/billcenter//online-payment/paymentComplete/4b3425026660efbfb0aefbfb11efbfbdefbfb

Bihar State Electricity Board

Counter Code:  
Division /Subdivision:Electric Supply Division New Capital

Money Reciept: ON00103  
Date : 03-08-2011  
Account Number: 408749  
Bill Reference Number: 20110564437  
Bill Date: 10-07-2011

Payment Details

Recieved from Sri/Smt **SRI RAJESH RANJAN** the sum of Rs. 100.00 (one hundred)

Print

Click to print Reciept Details