# **Valuepoint** Academy

# Adding value to your life since 1996

An ISO 9001:2008 Certified Institute

'Do you have what it takes to be an Effective Communicator?'

## **Effective Communication**

Move ahead in life with

## **Effective Communication Skills Course**

Communication works for those who work at it!

"The way we communicate with others and with ourselves ultimately determines the quality of our lives"

- Anthony Robbins, Business Advisor

- Do you want to speak and listen confidently?
- Do you want to write and read appropriately?
- Do you want manage relationships and attitudes well?
- Do you want to set goals and decisions firmly?
- Do you want to communicate without errors?
- Do you want to be prepared for the work-place?

#### Enroll for the ECS course

To become a confident and articulate communicator!

#### **Duration of the course:**

43 sessions ( 2 hours each)- 40 training + 3 assessment sessions

#### Objectives of the course:

Confidence building, personality development, improvement of linguistic skills, vocabulary enhancement, overcoming stage-fear & cultivating a positive self-image

"You can have brilliant ideas, but if you can't get them across, your ideas won't get you anywhere"

- Lee Iacocca, former CEO- Chrysle

Communicate to express, not to impress.

Confidence

Success

#### Concepts dealt with

VPA

• Diction Correction

- Sentence Structure
- Common errors in Communication
- Newspaper Reading
- Business
  Communication
- Vocabulary
  Building

VPA

- Communication Skills
- Body LanguageListening Skills
- Telephone
  Etiquette
- E-mail Etiquette
- Presentation Skills
- Interview
  Handling Skills

VPA

- Interpersonal skills
- Attitude
  Management
- Time
  Management
- Decision Making
- Goal Setting
- Art of Conversation

**Methodology:** technology-aided training, error correction, constant feedback, regular assessments, group discussion, activities & games, review and individual attention

Modes of communication have evolved- have you?

"We are living in a world of instant communication, where actions are initiated and results are obtained within minutes. Valuepoint Academy offers you a comprehensive communication course- the ECS course that will update you in terms of knowledge, skills and attitudes so that you can keep

pace with the communication age. "