BHARATHIAR UNIVERSITY: COIMBATORE - 641 046.

M.Phil / Ph.D Programme in Commerce (FT / PT)

PART I SYLLABUS [From October 2011 batch onwards]

PAPER - I RESEARCH METHODOLOGY

UNTT - I

Nature and scope of Research in Business- Types of Research - Significance - Research Process- Characteristics of good Research.

UNIT - II

Problem identification and selection – Review of literature - Research Design - meaning, need, features of good design - Different types of research design - Developing a research plan; Framing and testing of hypothesis.

UNIT - III

Sampling design, Procedures, Types and Errors - Scaling techniques, rating scales – attitude scales- Likert, Thurstone and Guttman scales.

UNIT - IV

Methods of data collection - primary and secondary data - Sources: Questionnaire, Interview, Observation, Mail and E-Mail Surveys - Pilot study and pre-testing - Internet Sources - Data base - Web sites available for data collection.

UNIT - V

Analysis and Interpretation - Report Writing - Layout of the report - Types of report - Steps in writing the report - Evaluation of report

NOTE: The question paper shall cover 100% theory.

- 1. Emory Business Research Methods
- 2. Goode & Had Methods of Social Research, M c Graw Hill
- 3. C.R.Kothari Research Methodology Methods and Techniques -New age International Publishers
- 4. Murdick Business Research Concept and Practice
- 5. Therese L Backer Doing Social Research, Mc Graw Hill
- 6. Wilkinson & Bhanderkar Research methodology in social sciences.
- 7. Rummel & Ballaine: Business Research Methods.
- 8. Bajabai- Business Research Methods
- 9. Dr. Amarchand Research Methods.

PART I - PAPER - II STATISTICAL ANALYSIS FOR BUSINESS RESEARCH

UNIT - I

Business statistics - Meaning and Definition - Scope and functions - Advantages and limitations - Meaning of data, variables, random variable, population and Sampling Techniques - Measures of central tendency - Mean, Median - Measures of dispersion - Standard deviation and Co-efficient of Variation.

UNIT - II

Correlation Analysis - simple, rank, Partial and Multiple Correlation - Auto Correlation - Regression analysis - Simple Linear Regression, Use of dummy variables.

UNIT - III

Testing of Hypothesis - Z Test - t Test - Chi-square Test - F Test and ANOVA.

UNIT - IV (Theory only)

Multivariate Analysis; Principal Component Analysis factor analysis discriminate analysis - Cluster Analysis and Path analysis.

UNIT - V

Non parametric statistics in Data analysis - The Sign test - Runs test - Mann - Whitney - U Test - Kruskal - Wallys Test - Time Series analysis.

NOTE: The Question paper shall cover 40% Theory & 60% Problem.

- 1. Levin and Rubin Statistics for Management
- 2. S.P.Gupta Statistical Methods
- 3. Kendall Multiv artate Analysis.
- 4 M.Manoharan Statistical Methods
- 5. Sanchetti & Kapoor Advanced Statistical Methods.

PART I - PAPER III - 1. MARKETING MANAGEMENT

UNIT - I

Modern concepts of Marketing – New horizons of Marketing – Marketing System – Marketing functions – Marketing Environment.

UNIT - II

Consumer Behaviour – Theories and Buying Motives - Marketing Segmentation – Customer Relationship Marketing (CRM) –Consumerism – Consumer Rights – Consumer Protection Council - Functions.

UNIT - III

Marketing mix – Product mix – Branding & Packaging - Price Mix – Promotion Mix.

UNIT - IV

Place Mix – Physical Distribution- Channels of Distribution –Role of Physical Distribution in India – Supply Chain Management – Direct Marketing and Retail Marketing.

UNIT - V

Marketing Research - Marketing Information System - Marketing Finance - Rural Marketing - E- Marketing - Tele Marketing - Environmental Marketing.

NOTE: The question paper shall cover 100% theory.

- 1. Gandhi .J.C, "Marketing", Tata McGraw Hill, New Delhi.
- 2. William J Stanton, "Fundamentals of Marketing", Tata McGraw Hill, New Delhi.
- 3. Philip Kotler, "Marketing Management", Prentice Hall of India, New Delhi.
- 4. Memoria.C.B and Joshi .R.L, "Principles and Practices of Marketing in India".
- 5. Gupta A.P, "Marketing of Agricultural Goods in India".

PART I - PAPER III - 2. FINANCIAL MANAGEMENT

UNIT - I

Financial management – meaning – Objectives – Financial Decisions – Functions of financial Manager. Time value of money –Present Value, Future Value and Compound Techniques.

UNIT - II

Cost of Capital – Meaning and Importance – Cost of Debt, Preference Share, Equity Share and Retained Earnings – Weighted Average cost of capital. Capital Budgeting – Meaning – Significance – Methods of Ranking Investment proposals.

UNIT - III

Leverage – Meaning – Financial Leverage – Operating Leverage – EBIT and EPS Analysis. Capital Structure – Theories of Capital Structure - Determinants of Optimal Capital Structure.

UNIT - IV

Dividend Theories – Walter's Model, Gordon, Modigliani and Miller's Model – Forms of Dividends – Factors determining Dividend Policy – Stability of Dividend Policy.

UNIT - V

Working Capital Management – Meaning – Objectives – Working Capital Policies – Factors Affecting working Capital Requirements – Forecasting of Working Capital Requirements - Sources of working Capital. Cash Management – Inventory Management - Receivables Management.

NOTE: The Question Paper shall cover 40% Theory and 60% problem.

- 1. Prasanna Chandra, "Financial Management".
- 2. Pandey I.M, "Financial Management".
- 3. Van Horne, "Fundamentals of financial Management".
- 4. Gitman .J, "Principles of Managerial Finance".
- 5. Maheswari.S.N, "Management Accounting & Financial Management".
- 6. Khan & Jain, "Financial Management".

PART I - PAPER III - 3. CAPITAL MARKET ANALYSIS

UNIT - I

Meaning of Investment - Importance of Investment - Factors influencing Investment - Features of Investment Programme - Investment Process - Investment Media - Development of financial system in India - Financial Markets - Financial Institutions - Recent Developments.

UNIT - II

Structure of Capital Market – Methods of new issue – Stock Exchanges in India – BSE, NSE - SEBI and its Role – Recent Trends in Capital Market.

UNIT - III

Risk and return – measurement - Valuation of bonds, Debentures, Preference Shares and Equity Shares – Mutual Funds.

UNIT - IV

Fundamental Security Analysis – Economic analysis – Industry Analysis - Company Analysis – Technical Analysis – Basic Theories of Technical Analysis.

UNIT - V

Portfolio Analysis – Scope – Markowitz Theory – Efficient Frontier - Sharpe single index model — Portfolio Selection – Types of Portfolio – Portfolio Evaluation and Portfolio Revision.

NOTE: Question Paper shall cover 50% Theory and 50% problem.

- 1. Prasanna Chandra, "Investment Management"
- 2. Francis Cherunilam, "Investment Management"
- 3. Bhalla .V.K, "Investment Management"
- 4. Dr. Preethi Singh, "Investment Management"
- 5. Dr. Avadhani, "Financial Markets and Institutions"
- 6. Fischer and Jorden, "Security Analysis and Portfolio Management".
- 7. Kevin, "Security Analysis and Portfolio Management".

PART I -PAPER III - 4. BANKING AND FINANCIAL SERVICES

UNIT - I

Banking Business in India-Financial services rendered by organized sector-Class Banking v/s Mass Banking-Commercial Banking functions-Micro credit-Emphasis on Rural Development and Agricultural lending.

UNIT - II

Central bank- functions-Role of RBI in Banking Sector-Risk Management –Credit Risk, Market risk and Operational risk- Basel II- Requirements on Capital Adequacy and 3 pillar Approach-Asset Liability Management.

UNIT - III

Merchant Banking-Progress of Merchant Banking in India-Export Finance-Pre Shipment-post shipment Credit-RBI & Export Finance- Exim bank. Private Sector Banks v/s Public Sector Banks-Mergers and Acquisitions-Consolidation.

UNIT - IV

Priority Sector lending in Banks-Small Scale Industries & Tiny Sector-Functions of DICGC. Services of banks – Tele Banking Credit Card-ATM – Core Banking in India. Impact of Globalization on Banking Services.

UNIT - V

Project Evaluation – Technical Feasibility - Commercial Feasibility-Financial Feasibility Ratio Analysis-Break-Even Analysis- Working Capital Analysis-Risk Analysis-Profitability Analysis.

NOTE: The question paper shall cover 100% theory. **REFERENCES**:

- 1. Radhaswami.M & Vasudevan.S.V "Banking" Schand & Co Ltd.
- 2. Saravanavel.P, "Modern Banking in India and Abroad", Margan Publications.
- 3. Suba Rao, Himalaya.P, "Principles and Practice of Bank Management" Publishing House
- 4. Vasanth Desai "Development Banking Issues and Options"
- 5. "Journal of the Indian Institute of Bankers" Special Issues
- 6. K.P.M Sundaram Sultan, "Money Banking, Foreign Exchange & International Trade". S.Chand & Sons.

PART I - PAPER III - 5. INTERNATIONAL MARKETING

UNIT - I

Features of India's Foreign Trade –Recent Trends in India's Exports – Govt. of India's Recent Import and Export Policy and Regulation thereof – Import and Export Control Act – Govt's Policies and Regulation thereof – Benefits from International Trade – Trade and Economic Development – the prospects for the developing Countries.

UNIT - II

Export Promotion Measures – Financial and Non-Financial Incentives – Import and Export Procedures – Documentation – Types of Invoices – Letters of Credit – Bill of Lading – Bill of Entry – Trade Policy and Balance of Payment – Methods of Protection – Nominal and Effective races of Protection – Agreements for Protection.

UNIT - III

Features of overseas sales contract – Important Clauses –Preparation of Goods for Dispatch – Preshipment Inspection – Formalities at the port of Shipment and Customs Clearance-Services of Shipping Agents – Financing of Import and Exports –EXIM bank

UNIT – IV

Safeguards against Risks in Foreign Trade. Significance of Marine Insurance - ECGC – Air Cargoes- Special Features – Sources of Imports – Canalization of Imports through Public Sector Corporations.

UNIT - V

Foreign Exchange – Rate of Exchange – Foreign Exchanges Regulations in India-Authorized Dealers – Money Changers – Foreign Exchange dealings by Commercial Banks – Factors influencing Exchange Rate – Commercial Rate of Exchange – Cross Rate of Exchange.

NOTE: The question paper shall cover 100% theory.

- 1. Varshney "International Marketing"
- 2. Market Kulkarni, "Foreign trade & Development"
- 3. Agarwal, "Export Methods"
- 4. Chaudhari, "Finance of Foreign Trade and Foreign Exchanges".
- 5. Balagopal, "Export Marketing"
- 6. Chatterjee, "Principles of Foreign Exchange".
- 7. Francis Cherunilam, "Export Trade"

PART I - PAPER III - 6. MANAGEMENT INFORMATION SYSTEM

UNIT - I

Management Concept – Information Concept- System Concept- Management Information System: Planning, Designing and Implementing MIS- Using Information Technology in MIS.

UNIT - II

Type of Information System- TPS, MSS, MRS, DSS, EIS, AI, ERP and Office Automation- Information System for Managerial Functions - Information System for Business: Production, Marketing, Finance, Accounting, Human Resources, Pay Roll and Inventory.

UNIT - III

Computer based Information System - Computer Hardware: Input, Output and Storage Devices - Computer Software: System Software and Application Software - Computer Programming - Programming Languages- Recent trends in Hardware and Software.

UNIT - IV

Data Base - DBMS - Communication: Methods and Media - Telecommunication System - Network - Types of Network.

UNIT - V

E-Business - Function of E-Business - Developing E-Business Strategies-Implementing E-Business System.

NOTE: The question paper shall cover 100% theory.

- 1. James O'Brien, "Management Information Systems".
- 2. Gupta .S.K, "Management Information Systems".
- 3. Sadagopan "Management Information Systems".
- 4. Goyal, "Management Information Systems".
- 5. Kenneth .C.Laudon & Jane P.Laudon, "Management Information Systems".

PART I - PAPER III - 7. ACCOUNTING AND TAXATION

UNIT - I

Accounting Concept - Convention and principles - Scope for Accounting Information-Users' information needs - Inter relationship between Financial, Cost and Management Accounting.

UNIT - II

Role of Accounting Association & Institution - Accounting Standards - International Accounting Standards - Computerized Accounting & Software Packages - Analysis of Financial statements - International Financial Reporting Standards (IFRS) - Accounting for Price level changes.

UNIT - III

Meaning & need for Human Resource Accounting - Objectives and Significance of Human Resource Accounting - Methods of Human Resources Accounting - Human Resources Accounting in India.

UNIT - IV

Basic Concept in Income tax – Income – Assessee - Previous year - Assessment year – Person - Residential Status – Scope of Total Income - Exempted Incomes - Computation of Income from Salary and House Property.

UNIT - V

Computation of Income from Business and Profession, Capital Gains and Income from other Sources - Deduction from Gross Total Income - Set off and Carry forwarded of losses - Computation of Total Income and Tax Liability.

NOTE: The Question Paper shall cover 40% theory and 60% problem.

- 1. Porwal .L.S, "Accounting Theory An Introduction"
- 2. Shukla .M.C & Grewal .T.S "Advanced Accounting"
- 3. Khan and Jain "Advanced Accounting"
- 4. Jain & Narang "Advanced Accounting"
- 5. Dr. Vinod K. Singania, "Tax Man"
- 6. Gaur.V.K, and Narang K.L, "Income Tax Law and Practice"
- 7. Mehrotra .H.C and Goyal, "Income Tax Law and Practice".

PART I - PAPER III - 8. INSURANCE AND RISK MANAGEMENT

UNIT - I

Definition – Nature and Function of Insurance – Principles of Insurance – Evolution of Insurance kinds – Insurance Organisation in India – Use of Insurance – essentials of insurance contract – Difference between different types of Insurance Contract.

UNIT - II

Nature of Life Insurance contracts – Classification of Policies; According to duration – Premium Payment Participation in Profit – Number of Lives Covered – Method of Payment of Claim Amount on Non-Convention Policies ANNUITIES – Calculation of Premium – Lapses and Renewals – Surrender Values life Insurance for the under privileged – Claims – Double Insurance.

UNIT - III

Risk: Selection of Risk – Factors Affecting Risk – Sources of Risk – Information Classes of Risk – Methods of Risk Classification – Measurement of Risk – Mortality Table – Construction – Types – Types and Treatment of Sub-Standard Risk – Conditions Relating to Commencement of Risk.

UNIT - IV

Marine Insurance: Origin – Definition - Features – Kinds of Policies – Clauses in Policy Premium Calculation – Marine Loss – Settlement of Claims Progress of Marine Insurance Business in India. Fire Insurance: Features – Kinds of Policies – Policies Conditions Rate Fixation – Surveys and Inspection – Payment of Claims – Reinsurance – Renewals Progress of Fire Insurance.

UNIT - V

Miscellaneous Insurance: Motor Insurance – Burglary Insurance – Agricultural Insurance – Personal Accident and Sickness Insurance – Aviation Insurance – Rural Insurance in India – Urban Non Traditional Insurance. IRDA – Private and Foreign Insurance Companies in India.

NOTE: The question paper shall cover 100% theory.

- 1. Arifkhon M "Theory and practices of Insurance Education", Book House, Aligah.
- 2. Kothari and Bahi, "Principles and Practices Insurance".
- 3. Sharma R.S, "Insurance: Principles and Practices", Vora Bombay.
- 4. Srinivasan M.N, "Principles of Insurance Law", Ramanujn Publishers, Bangalore.
- 5. Mishra M.N. "Insurance Principles are Practices" (1999) S.Chand & Co, NewDelhi.

PART I - PAPER III - 9. HUMAN RESOURCE MANAGEMENT

UNIT - I

Human Resource Management – Meaning –Definition –Importance- Historical perspective of the personnel function – Scope of Human Resource Development – Functions – Manpower planning – Executive resources planning- New Trends in HRD. HRD Education – corporate application- Evaluation HR Management.

UNIT-II

Human Resource Planning – Steps in the Human Resource Planning Process- Selection- Recruitment – Training and its types- Principles of Training- Organisation Development- Performance appraisal-Promotion.

UNIT - III

Role of psychology in HRD and Management – Industrial psychology- Human Relations, Employees morale- Measures to improve morale- Job Satisfaction – Motivation – Theories – Leadership – Theories – Group Dynamics.

UNIT-IV

Individual and Personality – Characteristics and Traits of Personality- Personality Development – Theories of Personality - Learning Importance and Types of Learning. Trade Unions and worker Satisfaction in Management.

UNIT - V

Human Resources Information System: Resources Accounting Vs Human Resource Information System

- HRM Research and Audit - HRM in changing Environment - International HRM- Managing Human
Resource in Virtual Organizations

NOTE: The question paper shall cover 100% theory.

- 1. N.S Gupta, "Organisation Theory and Behaviour", Himalayas Publishing House, New Delhi.
- 2. Rudrabasavaraj, "Dynamics for Personnel Administration" Himalayas Publishing House, New Delhi.
- 3. CB Memoria, "Industrial Relations"
- 4. Dale Yoder, "Personnel Management and Industrial Relations"
- 5. Michael, "Organisational Behavior & Management Effectiveness"
- 6. Fred Luthans, "Organizational Behaviour"
- 7. H.Peeru Mohamed & A Sagadevan, "Customer Relationship Management", Vikas publication.

PART I - PAPER III - 10. ENTREPRENEURIAL DEVELOPMENT

UNIT - I

The Entrepreneurial Culture and Structure – Competing Theories of Entrepreneurship – Entrepreneurial Traits – Types – Behavioral Patterns of Entrepreneurs – Entrepreneurial Motivation – Establishing Entrepreneurial Systems – Ideas Processing , Personnel – Financial – Information and Intelligence , Rewards and Motivation – Role of Industrial Fairs.

UNIT - II

Search for a Business Idea , Sources and Selection – Project Classification and Identification – Constraints – Feasibility, Project Objectives , Design and Appraisal – Network Analysis (PERT, CPM) , Activity Performance – Time Schedules.

UNIT - III

Financial Analysis – Capital Cost, Operating Cost Estimation and Budgeting under uncertainty Risk and Inflation –Social Cost Benefit Analysis, Sources of Project Finance, Credit Facilities – Evaluation by Financial Institutions – Role of Consultancy Organizations – Uses of Leasing Arrangements.

UNIT - IV

Institutions Providing Technical, Financial and Marketing Assistance - Setting Quality Standards - Entrepreneurship Development Programmes in India – Prospects.

UNIT - V

Steps for Starting a Small Industry – Selection of Types of Organization – Central Govt. Schemes and State Govt. Schemes & Incentives to SSI – Registration: Registration and Licensing Requirements for VAT, Excise Duty – Incentives for Export & Imports – Import of Capital Goods and Raw Materials – Sickness and Survival of SSI.

NOTE: The question paper shall cover 100% theory.

- 1. N.S Gupta, "Organisation Theory and Behaviour", Himalayas Publishing House, New Delhi
- 2. Rudrabasavaraj, "Dynamics for Personnel Administration" Himalayas Publishing House, New Delhi
- 3. Joseph M Putti, "Personnel Management" S. Chand
- 4. Michael, "Organisational Behavior & Management Effectiveness"
- 5. Peeru.H Mohamed & Sagadevan .A, "Customer Relationship Management", Vikas Publication.
- 6. Badi.K & Badi, "Entrepreneurship Development".