

INTRODUCTION

This Booklet gives you detailed information about the objective type Competitive examination for recruitment to Clerical Cadre in Associate Banks of State Bank of India. This post was advertised in the Employment News/Rozgar Samachar issue dated 4-10 August, 2012 and on the Bank's website www.statebankofindia.com and www.sbi.co.in. The terms and conditions, **period of probation**, emoluments etc. were given in the advertisement. You should ensure that you are eligible in respect of age, educational qualification, nationality as stipulated in the advertisement.

In this examination objective tests would be given to you, the details of which are given ahead in the booklet.

GENERAL INSTRUCTIONS

- 1. **Particulars to be Noted :** Please note carefully your Roll Number, date, time and venue for the examination given in the call letter.
- 2. **Punctuality in Attendance :** Candidates should be present at the examination hall at the time given in the call letter. Candidates arriving late will not be permitted to enter the Examination Hall.
- 3. Call letter to be Surrendered : Affix firmly a copy of your recent passport size photograph in the space provided for it in the call letter and bring it with you alongwith photo identity proof in original and a photocopy when you come to the venue for the examination. You will not be permitted to appear for the examination if you come without the photo identity proof in original and a photocopy, call letter or without the photograph affixed on the call letter. You will be required to sign in the space provided for candidate's signature on your call letter in the presence of the invigilator in the examination hall. Invigilator will take your thumb impression on the call letter while collecting the same. You should hand over your call letter alongwith the photocopy of photo identity proof to the invigilator in the examination hall, when he collects the call letters from the candidates.
- 4. **Compliance with Instructions :** You should scrupulously follow the instructions given by test administrators and the invigilators at all the stages of the examination for which you have been called. If you violate the instructions you will be disgualified and may also be asked to leave the examination hall.
- 5. Use of Books, Notes Calculators & Cell Phones : No calculator separate or with watch, cell phone, books, slide rulers, note books or written notes will be allowed inside the examination hall.
- 6. Sample Answersheet and Instructions for filling information on it : A sample answersheet is attached to this booklet at the end. Fill in the required biodata and other information on this answersheet for your practice and bring it with you to the examination hall. You will get a similar answersheet in the examination hall, on which you will have to copy the biodata and other information already filled in by you on the sample answersheet. How to fill in the information on the answersheet is explained in this booklet elsewhere and also shown on the specimen answersheet.
- 7. Use of HB Pencil and Ball Pen : You are required to fill in the information on the answersheet which you will get in the examination hall, by HB pencil and ball-point pen. You are required to mark your answers by HB pencil (the commonly used pencil) for objective type tests. Therefore, you should bring with you two HB pencils, a good quality eraser, a sharpener and a ball-point pen. You are advised to bring two pencils to avoid mending a pencil during the examination as you may lose time. Use ball-point pen for filling up the information only in boxes 1-11 on Side 1. Use HB pencil only, for filling up information in boxes 13-28 on side 1 of the answersheets and box 29 on side 2 of the answersheet. All the answers on side 2 should be marked by using HB pencil only.
- 8. Handling answersheet : Please handle your answersheet with extreme care and keep it dust free. If it is mutilated, torn, folded, wrinkled or rolled, it may not be valued by the machine. Answersheets and question booklets will be supplied by the organisation. After the test is over, you should hand over all the test material i.e. the answersheet and question booklet to the invigilator before leaving the room. Any candidate who does not return any of the test materials or is found to attempt to take or pass on the question booklet or answersheet inside or outside the examination hall will be disqualified.
- 9. Fill in all the information asked for on the answersheet and question booklet otherwise your answersheet will not be assessed.
- 10. Do not leave your seat unless you are allowed.
- **11.** Do your rough work, if any, on the question booklet and **not** on the answersheet.
- **12.** Check all the pages and questions in your question booklet. If something is missing or not properly printed request your invigilator to give you another booklet of the same Form Number.
- **13.** The Question Booklets are sealed. When you are asked to **START**, gently cut-open the cover page from your right hand side using blunt end of pencil, to open the booklet. Do **not** remove the staple pins on your left hand side. If you do so all the pages of the booklet will get loosened and separated.

- 14. There will be Penalty for wrong answers marked by you in the objective tests. There are five alternative answers to every question of all the tests. For each question for which a wrong answer has been given by you, one-fourth or 0.25 of the marks assigned to that question will be deducted as penalty. If for any question you give more than one answer, it will be treated as wrong even if one of the given answers happens to be right and there will be same penalty as above for that question. If a question is left blank, i.e. no answer is given by you, there will be no penalty for that question. If the total of the penalty for test is in fraction, it will be rounded off to the nearest integer. You should therefore be careful in marking your answers.
- **15.** This booklet is just a guideline for the kind of examination you are going to take and the sample questions are only illustrative and not exhaustive. In actual examination besides these, there may be some other types of questions also.
- 16. Copying / Misconduct / Unfair Practices : If a candidate is/has been found guilty of
 - i) Copying or allowing copying;
 - ii) Using unfair means during the test;
 - iii) Impersonating or procuring impersonation by any person;
 - iv) Misbehaving at the examination venue;
 - v) Taking away question booklet/answersheet from examination hall.
 - vi) Resorting to any other irregular or improper means;
 - vii) Obtaining support of his/her candidature by any means.

He/she will, in addition to rendering himself/herself liable to criminal prosecution, be liable to,

(a) Disqualification from selection process at any stage

(b) Be debarred permanently/for specific period from any examination or selection by the Bank .

Candidates are warned against filling up/furnishing false, tampered/fabricated information or suppressing material information in Bio-data sheet of Answer Book.

17. Travelling Allowance shall not be paid : No travelling allowance or other expenses in connection with the examination will be paid. Please also note that the call letter does not constitute an offer of employment by the Central Recruitment and Promotion Dept.

Written Examination :

The written examination will comprise objective type of tests as follows:

No.	Test	Questions	Max. marks
(i)	General Awareness	40	40
(ii)	General English	40	40
(iii)	Quantitative Aptitude	40	40
(iv)	Reasoning Ability	40	40
(v)	Marketing Aptitude/ Computer Knowledge	40	40

Except the Test of General English all the questions in the tests will be printed in Hindi and English. For these objective type tests, you will be given a composite time of 2 Hours 15 Minutes. Candidate has to pass in each test separately.

Passing Marks : The candidate MUST PASS in each of the objective type tests. The passing marks in each of the five tests will be decided by the Bank on the basis of the performance of all the competing candidates taken together in each test subject to a minimum required level. Candidates are also required to score minimum percentage marks on aggregate (For SC/ST/OBC/PWD/XS category 5% relaxation will be available thereon) for being considered for interview. Candidates who pass in each test and on aggregate and rank sufficiently high on the basis of the aggregate marks in the objective tests as stated above will be called for Personal Interview. Minimum percentage marks on aggregate will be decided by the Bank.

Depending upon the number of vacancies only certain number of candidates from amongst those who qualify by ranking high enough in the merit will be called for interview in the ratio of maximum 3 candidates for each vacancy. Candidates are required to score a minimum percentage marks (to be decided by the bank) in interview to be considered for final selection. 5% relaxation for SC/ST/OBC/PWD/XS category will be available thereon. Final selection will be on the basis of candidate's performance in the written examination and Personal Interview taken together.

Sample Questions :

Below are given some sample questions for each of these tests. The type of questions are only illustrative and not exhaustive. In actual test you may find questions on some or all these types and also questions on the type not mentioned here.

Test of General Awareness

This test is intended to give an index of your awareness of people and events past and present in different walks of life.

Q.1.	R. K. Laxman is (1) Painting	famous for ——— (2) Cartoons	- (3) Screenplay Writing	(4) Film Direction	(5) None of these
	(1) 1 2	(_) =	(0) 00000000000000000000000000000000000	() · · · · · · · · · · · · · · · · · ·	(-)
Q.2.			ry after every ——		
	(1) 6 years	(2) 10 years	(3) 12 years	(4) 14 years	(5) None of these
Q.3.	Who among the	following is the di	rector of the film "Lagaan" ?	,	
	(1) Sanjay Leel		(2) Vasant Govarikar	r ((3) Karan Johar
	(4) B. R. Chopr	а	(5) None of these		

Test of English Language

This is a test to see how well you know English. Your English language ability would be tested through questions on grammar, vocabulary, sentence completion, synonyms, antonyms, comprehension of a passage, etc. Study and answer the sample questions given below :

Directions : Pick out the most appropriate word from amongst the words given below each sentence to complete it meaningfully.

Q.4.	He quickly glanced (1) at	d (2) through	. the book to find wh (3) in	at it said about the li (4) to	ndian economy. (5) over		
The cor	rect answer is "throug	gh" which is answer N	lo. 2.				
Q.5.	The counsel urgeo (1) enact	the court to	down the (3) cancel	obnoxious law. (4) strike	(5) declare		
Q.6.	The local official (1) explained	the (2) warned	Minister of the situat (3) apprised	tion. (4) told	(5) intimated		
			, .		e error, if any, will be in one error, the answer is (5).		
Q.7.	I am twenty / two (1)	years old / when I f (2) (3)	irst / joined the ban (4)	ık. No error (5)			
The erro	or is in (1). Therefore	the answer is '1'.					
Q.8.	To the Hindus / th (1)	e Ganga is / holier (2) (3)	than / any other rive (4)	er. No error (5)			
In this q	uestion, there is no e	error; therefore the rig	pht answer to this qu	estion is '5'.			
Q.9.	Of all the teachers (1)	/ in our school / or (2)	ur class teacher / w (3)	vere very strict. (4)	No error (5)		
Directions : In each of the following questions, select from amongst the five alternatives, the word nearest in meaning to the word given in capitals.							
Q.10.	LETHAL (1) light	(2) dangerous	(3) deadly	(4) cruel	(5) thoughtless		
Q.11.	CENTENARY (1) a guard (2	2) a hundred years	(3) a very old man	(4) hundred runs (4	5) hundredth anniversary		
Q.12.	TRIUMPH (1) conquer	(2) smash	(3) earn	(4) brave	(5) capture		

In addition, there will be questions based on passage, to test your comprehension.

Test of Quantitative Aptitude

This test is designed to measure how fast and accurate you are in dealing with numbers, viz. computation, quantitative reasoning, interpretation of tables and graphs etc.

Directions : In each of the following questions, you have to find out what will come in place of the question mark (?).

mark (?					
Q.13.	42 + 73 + 137			<i></i>	
	(1) 352	(2) 252	(3) 242	(4) 142	(5) None of these
Q.14 .	$20 \times \frac{1}{2} = ?$				
	(1) 4	(2) 5	(3) 1	(4) 20	(5) None of these
Q.15.	0.7 x 0.5 = ? (1) 35	(2) 0.35	(3) 0.0035	(4) 0.035	(5) None of these
	, 252 is the correct ar (3), nor (4) shows th		()		.14 is 10. But neither (1), nor
	f the questions may	•	-	mple :	
Q.16.	•	how many paise w		(1) 010	
0.17	(1) 6	(2) 10	(3) 60	(4) 610	(5) None of these
Q.17.	(1) 27114	ving can be exact r (2) 58204	(3) 48402	(4) 32286	(5) None of these
Q.18.	. ,	()	()	()	cost price of the pen ?
	(1) Rs.3/-	(2) Rs.5/-	(3) Rs.10/-	(4) Rs.20/-	(5) None of these
There n	nay also be question	s on graph and tab	es.		
		Test	of Reasoning	Ability	
					or working with computer. It
	s questions of variou				
					ach question. Four of these
	1) black	(2) red	(3) green	Find the one which is (4) paint	(5) yellow
	,	()	() L		'paint' is not the name of a
	Therefore, (4) is the	-	in a group as may a		
Now try	to solve the followin	g questions.			
Q.20 . (1	I) BC	(2) MN	(3) PQ	(4) XZ	(5) ST
Q.21. (1) Mango	(2) Apple	(3) Orange	(4) Guava	(5) Rose
under th		the same relationsh			of the five alternatives given left of the sign :: given in the
Q.22.	Foot : man : : I				
	(1) leg	(2) dog	(3) horse	(4) boy	(5) shoe
answer		has the same rela	tionship with 'norse'	as 'foot' has to 'man'.	Hence the
	idy to solve the follow	ving questions			
Q.23.	Day : Night : :				
	(1) Dark	(2) Bright	(3) Cruel	(4) Generous	(5) Gratitude
Q.24.	Hut : Mansion : (1) Hole	: Rabbit : ? (2) Carrot	(3) Elephant	(4) Small	(5) Rat
Now try	the following question	ons.			
Q.25.	letter of that word		ore than one such w		ginning with O, the last I is the answer and if no
	(1) T	(2) P	(3) M	(4) S	(5) X
Q.26.		• •	oriya is a leader.' Wh	nich of the following int	ferences definitely follows
	from these statem (1) Satyapriya is h (4) Leaders are ge		(2) Satyapriya is dia (5) Satyapriya is so	shonest (3) S ometimes dishonest	ome leaders are honest
			_		

There may also be problems in the form of figures, designs and drawings. These may be of three types viz. (1) analogies, (2) classification and (3) series.

Series (I)

Q.27.

Study the following problems based on series.



Note that the five figures given first at the left are called Problem Figures. The five figures given next are called Answer Figures. They are indicated by numbers 1, 2, 3, 4 and 5.

The five Problem Figures make a series. That means they change from left to right in a specific order. The question is 'If the figures continue to change in the same order, what should the sixth figure be ? In the example above, as you go from left to right, you find that the line across the Problem Figures is inclining towards left.

The question is, 'if the line continues to incline further, what will be its next, i.e. sixth position ?' The answer would be it would fall further and be lying flat, ie. it will be horizontal.

Answer Figure 4 has a line lying horizontal. Therefore, the answer is 4.

Q.28.	प्रश्न आकृतियां/Problem Figures	उत्तर आकृतियां / Answer Figures	
	$\bigcirc \bigcirc $	$\bigcirc \diamondsuit \diamondsuit \diamondsuit \diamondsuit$	
		1 2 3 4 5	
Study the position of	of the dot in all the Problem Figure	es. Note that it keeps mo	ving around the square in t
directions Where	would it be next in the sixth posit	ion ? It would come back	to the upper left corner. T

Study the position of the dot in all the Problem Figures. Note that it keeps moving around the square in the clockwise directions. Where would it be next in the sixth position ? It would come back to the upper left corner. Therefore, the answer is 2.

Now solve the following questions.

Q.29.		प्रश्न आव ० ००	कृतियां/Problem □○ ◇ ○			Answer Figures			
		0	0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0000000 0000000	0 0 0 0 0 0			
Q.30.		प्रश्न आकृ	तियां/Problem	Figures उत्तर	आकृतियां / А	nswer Figures			
				Î					
	TE					4 5			
Q.31.	If 'A " B' mea					MPUTER m A' 'A # B'			nd 'A V B'
Q.01.	means 'multi								
	sales of the fi	irst and the s		y respective	ely ?	U U			L
	(1) $(S_1, S_2) \neq (4)$ (S_1, V, S_2)	#2 #(© " ©)		(2) 2 ‡	<pre># (S₁ " S₂) ne of these</pre>		(;	3) (S ₁ "S ₂ #2	2)
Q.32.	Pick the odd	$\#(S_1 S_2)$ man out		(5) NC	ne oi these	;			
Q.02.	(1) Monitor		Keyboard	(3) F	loppy drive	(4) Wir	idows	(5) Hard-dis	sk drive
Q.33.	The full form								
	(1) Local Acc		k	· · /	cal Area Ne		(3	3) Long Area	Node
Q.34.	(4) Local Are Marketing co		e exnresse	()	ne of these	;			
0.04.	(1) make wh								
	(2) find want		em			omer and no	t the produc	ct	
The corre	(4) (1) and (upotiono h	• • •	one of thes				
	The correct answers to all these questions have been provided ahead. Now mark your answers to all these questions given so far in this booklet on the specimen answersheet given below, so								
	have practice				11 1115 000	KIEL OIT LITE S		sweisneet giv	
-	four answers h		-						
			3 4 5		3 4 5		3 4 5	29 (1) (2) (3)	
			3 4 5 3 4 5		3 4 5 3 4 5		345 345	30 (1 (2 (3) 31 (1 (2 (3)	
4 ①	• 3 4 5	11 ① ②	345	18 (1) (2)	3 4 5	25 ① ②	345	32 (1) (2) (3)	4 5
	0345		345		345		345	33 ① ② ③	
	2 3 4 5 2 3 4 5		3 4 5 3 4 5		3 4 5 3 4 5		345 345	34 ① ② ③	45
	ect answers to								
Questions	Answers	Questions	Answers	Questions	Answers	Questions	Answers	Questions	Answers
1	2	8	5	15	2	22	3	29	1
2 3	3 5	9 10	4	16 17	3 2	23 24	3	30	3
3	5	10	3 5	17 18	2	24 25	3 4	31 32	5 4
5	4	12	1	19	4	26	3	33	2

HOW TO SHOW YOUR ANSWERS TO OBJECTIVE TYPE QUESTIONS :

Each question is followed by answers which are numbered 1, 2, 3, 4 and 5. Select the most appropriate answer. Then by using HB Pencil, blacken the oval bearing the correct answer against the serial number of the question. Please note that the oval should be dark enough and should be filled in completely. For example, if the answer to Question Number 2 is answer number 5, it is to be shown as follows.

Q.2. (1) (2) (3) (4) lacksquare

HOW TO CHANGE YOUR ANSWER :

If you wish to change your answer, ERASE COMPLETELY the already darkened oval by using good quality eraser and then blacken the new oval bearing your revised answer number.

While changing the answer, erasing the earlier answer completely is extremely essential. If it is not erased completely, smudges will be left on the erased oval as shown below and the question will be read as having two answers. Therefore, no marks will be given.

Q.3. (1) (2) (3) 🔴 (5)

(Smudge left in oval No.3 due to bad erasure and the fresh answer in oval No.4 will be read as two answers 3 & 4, and therefore no credit will be given even if the answer No.4 happens to be the correct answer).

VERY IMPORTANT :

Please note that you SHOULD NOT USE an H, 2H / HH, 3H type Pencil. The marks made by such hard pencil will be too light and will not be read by the computerised machine. Similarly you should **NOT** use too soft pencils like B/BB/ 2B etc.

VI. HOW TO FILL IN YOUR BIODATA INFORMATION ON THE ANSWERSHEET :

Important

- (1) The information is to be filled in by you in boxes 1-10 and 12-26 on Side 1 and in box 27 on Side 2 of the answersheet.
- (2) You have to fill in information **in boxes 1-10** by using **ball point pen**.
- (3) Information in boxes 12-26 on side 1 and 27 on side 2 is to be filled up by using **HB pencil only**.

How to fill in the information is explained with the help of an example given below : (Filled in Side 1 of the Specimen Answersheet is also enclosed).

REMEMBER this is ONLY an example for your guidance. You have to fill up YOUR OWN information on your answersheet.

Name of the Candidate	:	SURESH PARMAR
Session of Exam	:	9.15 a.m.
Organization	:	Associate Banks of SBI
Roll No. of the Candidate	:	4110700358
Registration No.		
of the candidate	:	9000063592
Centre for Examination	:	Mumbai
Category	:	General
Date of Birth	:	19.09.1989
Sex	:	Male
Religion	:	Hindu

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Qualifications :

Exam. Passed	Place of School/College	Board/University	Percentage of marks	Medium of Instruction
S.S.C.	Metropolis	C.B.S.E.	75	English
H.S.C.	Metropolis	C.B.S.E.	70	English
B.Com.	Metropolis	Mumbai University	73	English

Annual Family Income Parental Education ₹4,25,000 Father – Graduate

Mother – Graduate

Now please refer to the enclosed Specimen Answersheet while reading the following description.

Side 1

Full Name of the Candidate (Box No. 1) : You have to write in capitals your full name in English. See how the candidate has written her name in the space provided by using ball-point pen.

Other information (Box No. 2 to 6) : You will find that the information asked for in the boxes from 2 to 6 can be filled in easily. Fill in this information by using ball-point pen.

Test Booklet Serial Number, Test Battery Number and Test Form Number (Information required in Boxes 7-9) : Test Booklet Serial Number, Test battery Number and Test Form Number (information required in Boxes 7-9) are printed on the test booklet. You have to copy these numbers using ball point pen from the test booklet on the answersheet which you will receive at the time of examination.

Candidate's Signature (Box No. 10) : Please put your signature using ball point pen.

USE HB PENCIL FROM BOX NO. 12 ONWARDS

Candidate's Name (Box No. 12) : There is a row of 10 boxes for writing the name. Just below each box you will find a column of 26 ovals each containing a English letter of the alphabet. The top oval in each contains a letter 'A' whereas the last oval bears 'Z'. See how the candidate has written her name in capitals by entering one letter in each box using HB pencil, and has blackened the appropriate oval under each box. Please note that the candidate has left one box and respective column of ovals blank between two parts of her name. **If your name contains more letters write only the first letters which you can accommodate in the Boxes provided.**

Candidate's Roll Number (Box No. 13) : You will be assigned a 10 digit Roll Number. There is a row of 10 boxes provided to write the Roll Number. Just below each box there are 10 ovals numbered from 1 to 9 and 0. See how the candidate has written her Roll Number in the boxes, entering one digit in each box by using HB pencil and has blackened the appropriate oval under each box. You have to write your Roll Number on the test booklet also in the space provided for it.

Test Form No. (Box No. 14) : You will have to write the test form number (3 digits) under item 14. Write each of the digits in the boxes provided and blacken the appropriate ovals by HB pencil.

Candidate's Registration No (Box No. 15) : At the time of online registration you were assigned a 10 digit Registration Number which has also been mentioned on the call letter. There is a row of 10 boxes provided to write the Registration Number. Just below each box there are 10 ovals numbered from 1 to 9 and 0. See how the candidate has written his Registration Number in the boxes, entering one digit in each box by using HB pencil and has blackened the appropriate oval under each box.

Version of the Test Used (Box No.16): Tests of Reasoning Ability, Quantitative Aptitude, General Awareness, Marketing Aptitude/Computer Knowledge are printed both in **Hindi and English.** You have a choice of referring to the tests in either of the languages. Indicate in the box if the language to which you are referring is Hindi.

Date of Birth (Box No. 18) : Date of birth of this candidate is 19.09.1989. See how the candidate has entered the date, month and the year in the boxes and darkened the appropriate ovals correctly. If the date or the month happens to be single digit you should indicate this by prefixing 'zero'.

Discipline Faculty (Box No. 19) : Under 'discipline' the candidate has to mark his/her Faculty of Study. viz. Arts, Science, Commerce, Engineering and Technology or Management. If the faculty studied by you is other than these, then indicate as 'others'. The candidate in our example has studied 'Commerce' at both the levels, viz. HSC and Degree.

Medium of Instruction (Box No. 20) : In this box, the information about medium of instruction at various levels of study, viz. SSC, (X Std.), HSC (XII Std.), Graduation (DEGREE) and Post Graduation (PG) is to be indicated. The language codes are given below :

Code	Language	Code	Language	Code	Language	Code	Language
11	Assamese	15	Hindi	19	Marathi	23	Sindhi
12	Bengali	16	Kannada	20	Oriya	24	Tamil
13	English	17	Kashmiri	21	Punjabi	25	Telugu
14	Gujarati	18	Malayalam	22	Sanskrit	26	Urdu

The candidate in our example has studied in English Medium from SSC onwards upto Graduation. Therefore, he has written Code 13 under SSC, HSC and Degree. Also he has blackened the appropriate ovals in the column below each box. **Percentage of Marks (Box No. 21) :** In this box percentage of marks obtained at each level of examination (rounded off to two digits) is to be indicated. For each level of examination, two boxes for writing two digits have been provided. Under each boxed space, 10 ovals ranging from 1 to 9 & 0 have been provided for blackening the appropriate oval. In case grades are given by an examining agency, convert the same into equivalent percentages and indicate as above. **Place of School/College (Box No. 22) :** In this box, the candidate has to indicate, by blackening the appropriate oval, her/his place of study (Village, Tehsil, District, State Capital, Metropolis) for each level of examination (SSC, HSC, Degree, PG).

Annual Family Income (Box No. 23) : See how the candidate has blackened the appropriate oval indicating his family income.

Parental Education (Box No. 24) : In this box the column 1 indicates level of education, column 2 and 3 are for indicating father's and mother's education respectively. Note how the candidate has blackened the respective ovals using **HB Pencil**.

Religion (Box No. 25) : In this box indicate your religion by darkening the appropriate oval using HB pencil. See in the specimen answersheet, how the candidate has darkened the respective oval.

Sex (Box No. 26) : See how the candidate has blackened the appropriate oval using HB Pencil.

Side 2 :

Roll Number (Box No. 27) : You should write your Roll Number by HB pencil in this box at the left hand bottom corner of Side 2 of the answersheet.