#### Management and Organizational Behavior (CP 1006)

### Book : 1

- Note: 1. Attempt this after you have studied Book 1
- Note: 2. Attempt any two of the following
  - (1) Define Management? Explain in detail the nature of Management?
  - (2) Discuss the Informational roles and Interpersonal roles of Manager?
  - (3) What is MBO? Explain in detail the MBO process, its advantages and disadvantages?
  - (4) State the meaning of Coordination. Explain its types, principles, techniques.

### **Human Resource Management (CP1010)**

### Book 1.

Note: 1. Attempt this after you have studied Book 1

- 1. Define Interview. Explain its types and process.
- 2. What are the basic components of HRM? Describe each.
- 3. What is Human Resource Management? Explain its process.
- 4. What is MBO? Give in detail process, benefits and limitations of MBO.

### Management and Organizational Behavior (CP 1006)

### Book: 2.

Note: 1. Attempt this after you have studied Book 2

Note: 2. Attempt any two of the following

- 1. Describe the factors that influence environmental analysis.
- 2. Explain the following
- (a) Authority and Responsibility
- (b)Machiavellianism
- (c)Corporate Planning Process
- 3. What are the limitations of span of management?
- 4. Differentiate between formal and informal organizations. What purpose does the informal organization serve?

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#### Book 2.

Note: 1. Attempt this after you have studied Book 2

- 1. Explain Maslow's Need Hierarchy theory of Motivation
- 2. Write shorn notes on following
  - (a)HR audit report
  - (b)HR audit process
  - (c)Personal inventory
- 3. Define Counseling and monitoring. Explain their types.
- 4.Define 'Labour Welfare' .What is the need for labour welfare

### Management and Organizational Behavior (CP 1006)

### Book: 3.

Note: 1. Attempt this after you have studied Book 3

Note: 2. Attempt any two of the following

- 1. Describe the advantages of delegation.
- 2. Explain the following terms
- (a)Job rotation
- (b)Job enrichment
- (c)Job enlargement
- 3. Explain the functions of supervisor

## **Human Resource Management (CP1010)**

### Book 3.

Note: 1. Attempt this after you have studied Book 3

- 1. Define the term Collective Bargaining? Explain its characteristics and types of Bargaining.
- 2. What is disciplinary system? Explain essentials of good disciplinary system
- 3. Explain elements required for a sound grievance handling and steps in grievance handling.

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### Book: 4

Note: 1. Attempt this after you have studied Book 4

Note: 2. Attempt any two of the following

- 1. Define Communication. What are the barriers to effective communication?
- 2. Explain the following
- (a)Team Building
- (b)Corporate Social Responsibility
- (c)Business Ethics
- 3. Describe the modern techniques of managerial control.
- 4. Explain meaning, objectives, advantages and disadvantages of budgetory control.

# **Human Resource Management (CP1010)**

### Book 3

Note: 1. Attempt this after you have studied Book 4

- 1. What is MBO? Explain its features, benefits, limitations and process
- 2. What is psychological contract? Explain its functions and types
- 3. Differentiate the following:
  - (a) Theory X and Theory y
  - (b) Negative Discipline and Positive Discipline
  - (c) Collective Bargaining and Negotiation skills.