



I Semester Master in Business Administration Examination, August 2011
ORGANIZATIONAL BEHAVIOUR

Time : 3 Hours

Max. Marks : 75

Instructions : 1) *All questions of Section A are compulsory. Each question carries 5 marks.*

2) *Out of **eight** questions of Section B, attempt **any five** questions. Each question carries **10** marks.*

3) *Clearly mark Question Number, Section A and Section B in the Answer Sheet while attempting the questions.*

SECTION – A

(5×5=25)

1. Describe feature of organization. Explain concept and determinants of organization.
2. Write short notes on :
 - i) Attitude
 - ii) Value
3. Define learning and explain process of learning. What is meant by reinforcement ?
4. Explain the concept of group norms. Discuss group roles.
5. What are quality circles ? What benefits on individual group and organization desire through quality circle ?

SECTION – B

(10×5=50)

6. Explain forms of organization in brief state performance and structure.
7. Discuss the concepts classical conditioning, cognitive learning and social learning.
8. Discuss factors of group cohesiveness. Do relationship exist among group cohesiveness performance related norms and productivity ? Explain.

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9. List out functions of mace group and discuss advantages and disadvantages of committees.
 10. What are four steps to implement change ? How does planned change help in managing change ?
 11. What are the group decision making techniques ? Examine rate (Enumerate) advantage and disadvantages of group decision making.
 12. What is organizational conflict ? What are its sources and consequences ?
 13. Write short notes on :
 - i) Organizational Effectiveness
 - ii) Morale and productively correlated.
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